



UMRAH APPLICATION FORM

I wish to join your Deluxe / Economy Package Tour which is leaving from on or about 2012 and I have read and Understood all the terms and conditions of the tour & agree to abide by the same. So please enroll my name and address in the above Tour and Intimate me the Registration of my seat at the earliest.

Personal Details of Passengers Travelling.

Full Name as in Passport: _____

Mahram Details : _____ Occupation: _____

Address: _____

City: _____ Pin code : _____ Contact Number: _____ Date of Birth: _____

Passport Details :

Passport Number: _____ Place of Issue : _____ Date of Issue: _____ Date Of Expiry: _____

Package Details :

Group Type: _____ Nights: _____ Hotels Class: _____

Total Package Cost : _____ Advance : _____ Cash / Cheque No : _____

Comments: _____

Agent Details :

Agent Name & Address : _____

Agent Membership Number : _____ Agent Contact Number : _____

Date : _____

Thanking you,

Yours Faithfully.



Umrah Passenger Agreement

This agreement is made and entered into on this day of Month 2012 between Rahat Travels Of India, 181 Babu Khote St, 1st Floor, Khatri Masjid Mumbai, hereinafter referred to

as first party and Mr/Mrs/Ms.....

Residing at.....

Hereinafter referred to as the second party. Whereas the party of the first part is Rahat Travels Of India arranging HAJJ /UMRAH & Ziyarat tours & whereas the party of the second part going to UMRAH / HAJJ for the year 2012 on the terms and conditions mentioned in the Rahat Travels Rules and Regulations as mentioned below. Now this, agreement witnessed and it is hereby and between the parties here to as follows.

It is hereby agreed by and between the parties that the party of the first part will provide Umrah services to the party of the second part. The party of the second part agreed to pay the first party tour package amount of Rs..... In words and agrees to the following terms conditions mentioned below:

PAYMENT TERMS: All Payments should be made through Cash/DD/ Online transfers favoring Rahat Travels Of India. Passports will be given back only after final payment.

CANCELLATION POLICY: Before 30 Days – 15% of the Tour Cost will be charged to the traveler, Before 20 Days - 50% of Tour Cost will be charged to the traveler, Less than 10 Days – 100% of Tour Cost will be charged to the traveler. Visa stamping fees (Mofa) is NON Refundable.

CONDITIONS OF BOOKING: Rahat Travels Of India is Travel & Tour operators only, we do not control any Airline, nor we control any Coach Company, Hotel, Transport, or any other service mentioned in the brochure / pamphlet, as they are independently operating agencies. But we take care in selecting the necessary ingredients required for conducting the Tour keeping in mind your benefit & comfort. And just because we select them & inspect them we cannot be responsible for any Delay or Improper services provided by these Independent agencies. Also in case of Injury, Death or Loss / Damage which is caused by the act or default of the management or employees of any Hotelier, Airlines, Coach Operator/ Company who are independent contractors arising outside our normal selection and inspection process. We are not responsible for the delayed / deficient services if any granted by them or / any act or actions of co-travelers which may result in availing the following and / or other services on the Tour.

CONDITIONS OF TRAVEL: The Tour Participant will have to strictly follow the Tour program and return to India as per the validity of the Tour. Strict Action will be taken against any person overstaying his VISA and not returning to India as per the tour program.

All Tours are subject to Laws & Rules of RBI Government Of India. The prices quoted in the brochure have been calculated at the rate prevailing at the time of printing of the brochure/pamphlet. The Company reserves the right to amend the Prices published in the brochure/pamphlet In case of currency fluctuations, changes in Airfare and changes in this various cross rates of exchange before the date of departure and to surcharge accordingly. All such increases in price must be paid for in full before departure by the Tour Participant.

DOCUMENTS NEEDED: International Passports with minimum Six Months Validity, 6 Photos 6 cm by 4 cm, Signed Umrah Agreement and Application Form. Single male should be above 40 yrs and Ladies any age cannot travel alone.



Important Terms & Conditions:

1. Package cost does not include any personal expenses during travel.
 2. One **Saudi Sim** will be given per family for usage and has to be returned to Tour Leader on last day of the Tour.
 3. **Food will be served from Next day after reaching Makkah** as on first day we will have to setup the Kitchen. First day refreshments will be provided. Food will not be provided on Airports and during intercity transfers. Personal food demands will not be entertained. Special food for Infants, Old Age people or Medical patients will have to be arranged by Haji himself. Food parcels will be provided in Economy and Budget packages.
 4. Tea will be provided Only in Breakfast for all packages.
 5. **Guests and Relatives of Haji are not allowed to Eat or Stay in our Hotels.**
 6. Deluxe Package have hotel accommodation at 10-15 mins walking distance from Haram and Budget Packages have accommodation at 15-20 minutes walking distance from Haram.
 7. Maximum baggage allowed per person is Thirty Kilos **30 Kgs in Saudi Airlines** and Twenty Kilos **20 Kgs in Air India.**
 8. Coolie services will not be provided everyone carries his own baggage hence please travel light. Excess baggage fees to be paid by Pilgrim.
 9. The tour costs have been fixed on Net Airfare of Rs.16500/- ex Mumbai , Rs.22000/- ex Bangalore, Rs.21,000/- ex Delhi / Lucknow / Hyderabad and Saudi Riyal at the rate of Rs. 13.50/-. Visa Cost 4000. Any increase in the above rates at the time of delivery of passport before departures of the tour shall be collected from the passengers as per the prevailing exchange rate of that day.
 10. **Rahat Travels accepts no responsibility** for Luggage Losses, Money Loss, Injuries, Damages, Accidents and Additional Expenses due to any reason for example delay of flights, Misconnection, Sickness, Bad Weather, Strike, War, Quarantine breakdown or Transport breakdown or the closure of Airport. You are sole responsible for your luggage and belongings be it at Airport or Hotel premises.
 11. **Rahat Travels will not be responsible if the pilgrim misses his flight** due to any reason and in such case the passenger will have to bear the cost of rescheduling in case the ticket can be rescheduled or else if the ticket is Non Refundable no refund will be made at all. If during the period of rescheduling the Umrah Visa Expires New Visa fees has to be paid by Pilgrim.
 12. **Laundry services** : Rahat Travels Of India shall not be responsible for any Loss, Delay, and Fading of color, Stains of any type or Shrinking of clothes by the Laundry service provider. Laundry is Complimentary service.
 13. Due to unavoidable circumstances changes and alterations in the package have to be made regarding Hotel, Bus, Staying period or change of flight. RAHAT TRAVELS OF INDIA Reserves the Right to make alterations which pilgrim has to accept and for which no refund shall be made nor any claim shall be entertained.
 14. After entering into Saudi Arabia no pilgrim of RAHAT TRAVELS OF INDIA shall be allowed to give up his/her companionship with his/her group. He/she will have to travel with the group and will not be allowed under any circumstances to leave the group. Nobody will be allowed to goto Jeddah outside the tour plan. **Once the Pilgrim reaches Jeddah Passports will be taken by Umrah Company** and will be under their custody till the return.
 15. No liability on the part of RAHAT TRAVELS OF INDIA arising in any way out of this contract in respect of any tour shall exceed the total amount paid or agreed to be paid.
 16. **Budget package does not include Zamzam, Sim, Laundry and Local Ziarats. Can be availed at extra cost paid directly to tourleader.**
 17. **Satisfaction of the pilgrim is our prime consideration** any claim or complaint by the client must be intimated to RAHAT TRAVELS OF INDIA. In the very unlikely event of there being something not to your satisfaction on the pilgrimage that is directly under our control, it should be reported immediately so that there is an opportunity to correct/rectify the same. The Tour Operator shall not accept liability in respect of claims which are not reported to us immediately.
 18. **Partly utilized services are also considered as fully utilized.** In such circumstances no refund shall be applicable.
 19. For all claims, disputes of whatever nature relating to the tours Marketed / Coordinated by RAHAT TRAVELS of India the Courts in Mumbai shall alone have jurisdiction.
 20. Courier charges incurred on sending Passports and Umrah Kit have to be borne by Pilgrim they are not included in your package cost.
 21. **Handicap passengers are requested to carry their own Wheelchair.**
 22. All payments should be cleared Two Weeks before departure. Special requests if any please inform us before departure without fail.
 23. Visa stamping is subject to approval by Saudi Embassy only. Rahat Travels will not be responsible if Visa is rejected by Saudi Embassy and in that case Mofa Fees will have to be paid by Haji. Visa stamping fees is non Refundable. All passports will be under the custody of Umrah Company throughout the Tour.
 24. **Any person using Foul language or Bad Words or trying to create nuisance and fight in the group will be immediately removed from the group and will be left on his own. No refund will be given to him whatsoever and in extreme cases he will be handed over to the police.**
 25. All prices mentioned on Websites and Broachers are for Quad (Four in a Room) or More Sharing in a Room. Terms & Conditions / Package prices / Airfare are subject to change without any prior notice.
- I have read and understood all the above terms and conditions.**

Passenger Signature: _____

181, Babu Khote Street, 1st Floor, Khatri Masjid, Mumbai-3, India.

Website : www.rahat.in Email : info@rahat.in